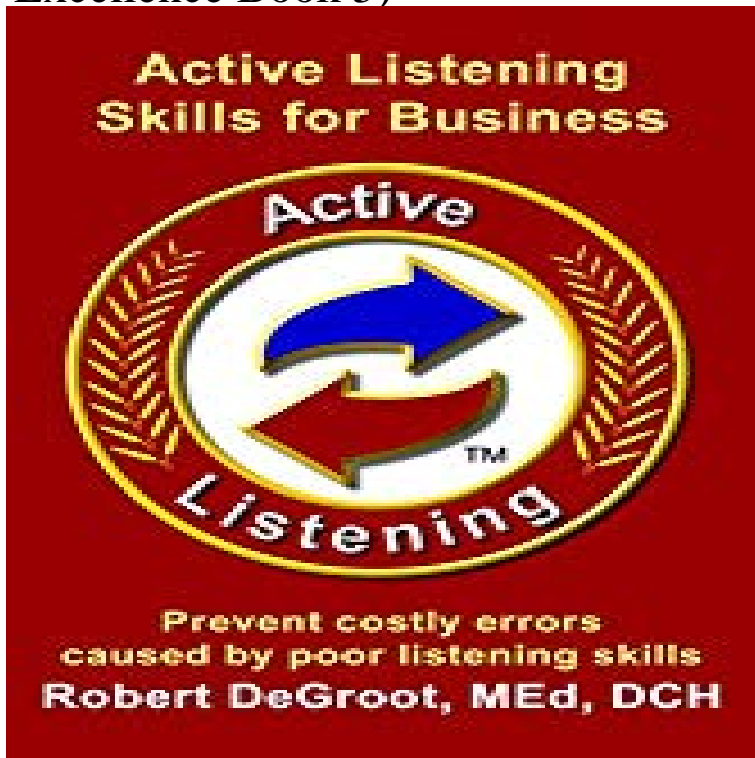


Email Etiquette for Business: Use email responsibly (Customer Service Excellence Book 5)



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